

THAMES LUXURY CHARTERS LIMITED (“the Company”)

“DIXIE QUEEN”/“ELIZABETHAN”/“ERASMUS”/“GOLDEN SALAMANDER”/“EDWARDIAN”/“SWIFT”

TERMS AND CONDITIONS OF BOOKING

1. a) These conditions and those on the Booking Form overleaf govern the hiring by the Hirer upon the River Thames, London of the vessels “Dixie Queen”/“Elizabethan”/“Erasmus”/“Golden Salamander”/“Edwardian”/“Swift” from Thames Luxury Charters Limited (“the Company”) on the date and for the period and function specified overleaf.
b) These conditions supersede all previous conditions and shall apply to all hirings of the vessel and may only be altered upon the written agreement of the Hirer and Director of the Company.
2. a) **No booking can be confirmed until a completed and signed copy of the Booking Form (overleaf) indicating acceptance of these Terms and Conditions has been received and accepted by a Director of the Company. Upon receipt of the signed Booking Form the Piers requested (if available) will be booked. However, no charter will be deemed confirmed until the deposit has been received.**
b) Any person named on the Booking Form as Hirer shall be considered the Hirer and shall be bound by these Terms and Conditions and shall be liable for all charges made by the Company. Where two or more persons are named they shall each be considered the Hirer and shall be jointly and severally liable under these Conditions.
3. a) The Hirer is required to pay a deposit of 50% (Dixie Queen/Elizabethan/Swift) 25% (Erasmus/Golden Salamander/Edwardian) of the boat hire and pier due charges (the latter if applicable) to confirm the booking (“The Deposit”) in the sum shown overleaf, such payment to be made within fourteen days of the provisional booking made by the Hirer. If an Account Bar is required, the Hirer should pay to the Company a deposit amounting to 70% of the Company’s estimate of the total anticipated.
b) **Fourteen days prior to the date of the function the Hirer shall notify the Company of the minimum numbers of expected guests.** A balance invoice based on that figure will then be raised for payment by return and such balance must be paid prior to the date of the function or the Company may immediately cancel the booking and retain the Deposit as an agreed level of compensation for such cancellation.
c) The final number of guests attending the function must be confirmed to the Company in writing within 72 hours prior to the date of the function and this is the final number that will be charged.
d) If the Deposit (boat hire) is not paid to the Company within seven days after the date of the verbal confirmation of the booking by the Hirer then the Company may immediately cancel the booking.
e) The Hirer undertakes to pay the Company all other sums due to the Company in respect of the function within seven days of receiving an invoice from the Company in respect of such sums.
f) If the invoice is not paid in accordance with sub-clause 3(e) above, the Company will charge interest on the balance due at the rate of one per cent (1%) per month from the date of the invoice until the date of payment before or after judgement.
4. At the time of booking the Hirer shall state in the Booking Form overleaf as accurately as possible the number of persons expected to attend the function.
5. If the Hirer has cause to cancel the event the Deposit is not refundable in whole or in part and the Hirer agrees the Deposit may be retained by the Company as an agreed level of compensation for such cancellation. Should the cancellation occur within 42 days of the date of the function then the Hirer will be liable to pay the Company the balance of the charter cost if the vessel cannot be re-let. Additionally the Hirer will be liable to 50% of the cost of any contracted artistes or attractions booked on their behalf, by the Company. Should the cancellation occur less than five days before the date of the function then the Hirer will be liable to pay to the Company all catering and other costs incurred.
6. The nature of the function shall be notified to the Company at the time of booking and the Company may in its absolute discretion and without giving any reason refuse to let the vessel to the Hirer. The Directors reserve the right, from time to time, to request a deposit against damage/breakage for functions where no catering is required.
7. Nothing shall be affixed to any part of the vessel by the Hirer or any guest by any means whatsoever without prior consent of the Company. Nothing should ever be used that will leave residual marks.
8. Basic initial charges are as specified in the accompanying Menus & Tariffs booklet. However, wines, spirits, beers and other beverages will be charged as taken and are available on board the vessel at fixed prices (the Hirer will be asked and is obliged to sign for any items on account at the end of the function). The Hirer is **not permitted to take on board the vessel any beverages or food for use during the hiring, unless by prior written agreement. If catering is agreed an ‘Own Catering’ charge will be levied. All beverages brought on board, by arrangement or otherwise, shall be subject to a corkage charge.**
9. The Hirer must not allow his party to board the vessel until fifteen minutes prior to the Embarkation time.
10. The Embarkation time and Disembarkation time are not guaranteed by the Company which will use its reasonable endeavours to comply therewith.
11. The Company reserves the right to substitute another vessel (of a similar capacity) and, if necessary, for reasons beyond its control, to cancel the booking, but the Company will not in such circumstances be liable for any expenses incurred by the Hirer due to such substitution or cancellation.
12. The Hirer agrees to reimburse the Company for any additional expense for cleaning or repairs as a result of the use or misuse of the vessel by the Hirer or any guests before, during or after the function.
13. No liability will attach to the Company in respect of any loss or damage to the Hirer or any guest or for anything brought onto the vessel by any such person, save loss or damage due to the negligence of the Company. The Company carries a £100 million third party liability cover.
14. The Hirer will be responsible for all loss or damage to property upon or brought onto the vessel and for any injury to any person or thing caused or in consequence of any act or omission on the part of the Hirer its agents or servants and/or any guest and the Hirer will keep the Company indemnified in respect of any such loss, damage or injury.
15. No animal or birds may be brought upon the vessel without the written permission of the Company.
16. If the Hirer has any comments during the function the Captain or Function Manager will be happy to discuss these with the Hirer at any time. Any complaints must be notified to either the Captain and/or Function Manager at the time of the Hire and then restated in writing to the Office no later than 3 days after the Hire. Failure to comply with this request will indemnify the Company from the payment of any compensation.
17. During the Hire, the vessel will remain under complete control of the Captain and/or crew as provided by the Company. If for weather, tide or other reasons the Captain considers it necessary to vary the scheduled trip, his decision will be final. The Captain will endeavour to bring the vessel alongside 15 minutes before the times stated on the booking form to facilitate the embarkation and disembarkation but Condition 10 above should be noted.
18. All prices are subject to change without notification.

THAMES LUXURY CHARTERS LIMITED (“the Company”)

BOOKING FORM

PLEASE SIGN AND RETURN
WITH YOUR DEPOSIT

(Please use BLOCK CAPITALS throughout)

BOAT: _____

Hirer (full names): _____

Home Address: _____

Business Address: _____

_____ Post Code: _____

_____ Post Code: _____

Telephone No: _____

Telephone No.: _____

Mobile Telephone No: _____

Function Date Required: _____

Number of guests expected to attend (please be as accurate as possible): _____

Nature of Function (Client/Staff/Personal): _____

Vessel Journey Required: _____

1. _____

Embarkation Point (in order of preference): _____

2. _____

Embarkation Time: _____

1. _____

Disembarkation Point (in order of preference): _____

2. _____

Disembarkation Time: _____

Bar Requirements: CASH or ACCOUNT (please specify) _____

Wines: (Please specify bin number and type of each wine required: _____

Menu Requirements: _____

Special Instructions (if any): _____

Music: _____ Other Entertainment: _____

Other Details: _____

Deposit required and to be returned with this Booking Form duly signed to the Company (**Cheque Payable to: Thames Luxury Charters Limited**)
THE TERMS AND CONDITIONS OF HIRE AS STATED ABOVE AND OVERLEAF ARE ACCEPTED BY THE HIRER AND (IF APPLICABLE) THEIR CLIENT

Hirer Signature: _____ Print Name: _____ Position: _____

Client Signature: _____ Print Name: _____ Position: _____

Date: _____

FOR AND ON BEHALF OF HIRER

*PLEASE NOTE THIS BOOKING FORM MUST BE RETURNED, SIGNED AND ACCOMPANIED BY THE DEPOSIT WITHIN FOURTEEN DAYS OF MAKING A PROVISIONAL BOOKING
(UNLESS OTHERWISE AGREED) TO CONTINUE RESERVATION OF THE DATE REQUIRED).*

NO PIERS WILL BE BOOKED UNTIL DEPOSIT IS RECEIVED

N.B. All third party bookings (i.e. by an Agency) must have their client's signature above.